

Eco-responsibility in payment services

While the growth of digital is increasing energy demand, Worldline is pursuing a low-carbon environmental strategy designed to create sustainable value for all our stakeholders.

Our environmental challenges

The Intergovernmental Panel on Climate Change defines carbon neutrality, also known as net-zero, as a balance between CO₂ emissions and absorptions on a global scale.

Maintaining global warming below 1.5°C will require drastic action by 2050. The planet's limited availability of carbon sinks (for example in the form of forests, soils, and possibly technological solutions), means that deep cuts in greenhouse gas emissions will be necessary to achieve net-zero carbon emissions by 2050.

These extreme challenges are shaping Worldline's strategies in relation to our production and consumption patterns.

A low-carbon leader

In 2021, the integration of Ingenico increased Worldline's carbon footprint by 40% (for scopes 1, 2 and 3a). To mitigate the risks of climate change, we have focused our efforts to reduce our energy consumption and lower our carbon emissions.

We have aligned our carbon accounting methodologies and set challenging new targets for reducing our carbon footprint. Using the pre-pandemic baseline year of 2019, as part of the Trust 2025 roadmap we commit to reducing our scope 1 and scope 2 emissions by 25% by 2025 and our scope 3 emissions by 7.4%. These targets, validated by the Science Based Targets initiative (SBTi), are fully aligned with the 1.5°C trajectory, improving on our previous objective of below 2°C.

Worldline was included in the CDP's A list for the first time, putting us among the leaders of the IT services industry in tackling climate change.

Our environmental priorities

To achieve our Trust 2025 ambitions, we will reduce our energy consumption and our carbon emissions while also offsetting all remaining emissions – mainly by supporting forest preservation. We are also actively assessing opportunities for capturing CO₂.

We are in the process of implementing a far-reaching energy efficiency plan for our offices and business travel. At the same time we are decreasing the energy consumption of cooling equipment and increasing the use of virtualisation in our data centres. We are also researching innovative ways to optimise server use and minimise the energy needed to process transactions.



A
CDP rating
(up from A- in 2020)

18
Offices of more than 500
employees ISO 14001 certified

1.65
average Power Usage
Effectiveness of our strategic
data centres

“Following the integration of Ingenico, we have aligned our carbon accounting methodologies, overhauled our GHG reduction strategy and established even more ambitious targets for the future.”

Pierre Decrocq,
Global Environment Manager